



Guide for Creating a New Customer Account



1

Open Macrogen website

<https://order.macrogen-europe.com/>

Click "Sign Up"

Click here



2

Read the Terms and Conditions.

Click agree.

Then click "Next"

A screenshot of the "Sign Up" page for Humanizing Genomics macrogen EUROPE. The page features the company logo at the top, followed by the heading "Sign Up". Below this is a list of three checkboxes with associated text and "View" links. At the bottom, there are two buttons: "Previous" and "Next". The "Next" button is highlighted in green, and a green arrow points to it from a separate green callout box on the right.

Humanizing Genomics
macrogen
EUROPE

Sign Up

I agree to all terms and conditions.

[Required] Website User Agreement [View](#) ▾

[Required] Purpose of Collection and Use of Personal Information [View](#) ▾

[Optional] Agree to send newsletters and event mail [View](#) ▾

[Previous](#) [Next](#)

Click I agree and then click "Next"



Sign Up



My information (*All fields are required)

ID *

! Please enter your ID.

Password *

! Please enter your password.

Confirm Password

First Name

Last Name

Phone Number *

E-mail

Set the main e-mail address



Click here to confirm ID availability.

Fill out form and then click "Next"

3

Enter a user ID and click "Check" to see if the ID is available.

Fill out the form.

Then click "Next"



4

Fill out the form with your information.
Select "Israel" for the country.
Then click "Next"

Institute

University / Institution *

Department *

Phone *

Country *

 ▼

Address

Previous Next

← Fill out form and then click "Next"



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Billing Institution: Enter “Syntezza” and click Find.

An Institution for billing will open listing “Syntezza Bioscience Ltd” and “Israel”. Click on it and the Institution and Country should automatically fill in.

VAT ID: Click on the word “Unused”

Fill in the Billing E-mail and Address using your own email and address.

Then click “Next”

Billing Information

Billing Institution * ?

Country *

VAT ID ? Unused

ATTN *

Same as previous input

Mobile Number *

Billing E-mail Address *

Billing Address

Enter “Syntezza” and click Find

Click Unused

Fill out form and then click “Next”



6

Congratulations!

Your Account has been created and you can proceed to enter an order.



Sign Up

Please check your e-mail.

We have sent a verification code to your e-mail.
Please verify the code for your use of Macrogen site.

Home



7

To Enter an Order
Enter your ID and
Password and then
Click Sign In

기본

Humanizing Genomics
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Quotations Ordering Result My Account Support

For the most optimized user experience,
please use Google Chrome as your browser.

Committed to Sequencing Excellence

Macrogen Europe leads the global market for genomic sequencing services based on outstanding technology.

Sign In

Please enter your ID.

Please enter your password.

Remember me [Find My ID / Find My Password](#)

Sign In

FAQ

Download

[Click here for more information about Macrogen's Sequencing Services](#)

[Notice](#) Our new portal is now live. [Click here for more information.](#)

Click here



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Under “Quick Order”

Select Sanger Sequencing

This will open the order entry section of the Macrogen website.

You can then select the service you are looking to order. Examples: Standard Sequencing, 1 primer/one plate, Difficult Sequencing, etc.

You can download a User Guide for entering a sequencing order [here](#).

The screenshot shows the Macrogen Europe website interface. At the top, there is a navigation menu with links for Quotations, Ordering, Result, My Account, and Support. The main header features the Macrogen logo and the tagline 'Humanizing Genomics'. Below this, a large banner reads 'Committed to Sequencing Excellence' with a subtext: 'Macrogen Europe leads the global market for genomic sequencing services based on outstanding technology.' The 'QUICK ORDER' section is highlighted in green and contains three options: 'Sanger Sequencing' (with a DNA double helix icon), 'Oligo' (with a cluster of circles icon), and 'Contact Us' (with a speech bubble icon). A green arrow points to the 'Sanger Sequencing' option. Below the quick order section, there are two buttons: 'FAQ' and 'Download'. The 'Download' button has a tooltip that says 'Click here for more information about Macrogen's Sequencing Services'. At the bottom, there is a footer with 'Macrogen Europe', 'Meibergdreef 57.1105 BA, Amsterdam, The Netherlands', 'Privacy Policy', 'Site Map', and a 'FAMILY SITE' button.

Click here